

CHECK OUT THESE NUMBERS!

SHOUT OUT TO THESE OUTSTANDING RESTAURANTS FOR MAKING THE TOP 10 IN SALES INCREASE LAST WEEK!

	Restaurant	2016	2017	YOY Increase
1.	Orlando, FL #722	\$31,988	\$50,602	58.2%
2.	Lakeland, FL #426	\$21,647	\$31,007	43.2%
3.	Boca Raton, FL #682	\$27,403	\$37,357	36.3%
4.	Reading, PA #539	\$15,155	\$20,304	34.0%
5.	West Orlando, FL #719	\$18,606	\$24,799	33.3%
6.	West Windsor, NJ #510	\$16,450	\$21,674	31.8%
7.	Brandon, FL #420	\$43,865	\$57,440	30.9%
8.	Pearland, TX #578	\$36,801	\$46,180	25.5%
9.	Orlando Spring Oaks, FL #681	\$26,437	\$33,053	25.0%
10.	Ocala, FL #780	\$22,771	\$28,327	24.4%

cast member **SPOTLIGHT** OF THE week



central

Meet Anthony Ramirez, Cast Member in restaurant #726 Racine. Anthony has been a super star with Chuck E. Cheese for 1 year now and counting! He has been a traveling Play Pass trainer and a CEC 2.0 trainer for the past 7 months. He is in charge of My Favorite Fun, Brand Manager AOL, and party planner at his restaurant. Whenever he is not busy doing Chuck E. stuff, he dedicates his free time to organizations for the equal rights for all people. A fun fact about Anthony; he never goes anywhere without his backpack filled with granola bars and watermelon or cantaloupe fruit chews and he loves to laugh, especially at Pasqually's silly jokes no matter how many time he hears them.



southeast

Meet team #592 Webster, TX! This team went completely above & beyond for their community and their restaurant after Hurricane Harvey. All of the staff – regardless of age, title, or personal tragedy due to the storm, came together to help clean the location up and made pizzas, donation boxes, and brought Chuck E. to churches and shelters to help those in need. This team was never asked to help; they did so out of the kindness of their heart. This team is the true example of leadership and teamwork. We appreciate all of you!



sales contest

Top Individual Rankings

Name	Store
1. Alejandro Jimenez	446
2. Tashiana Collazo	646
3. Andrea Lucero	446
4. Carolyn Cooper	938
5. Shania Tran	860
6. Perla Olivares Johnson	860
7. Kimberli Smith	097
8. Daylon Harken	860
9. Benita McCoy	531
10. Anjelo Mohiuddin	872

Top Restaurant

New Hartford, NY ~ 646



Bottom Restaurant

Don't let this be you!!!

Top 10 Restaurants

Name	Store
1. New Hartford, NY	646
2. Sioux Falls, SD	860
3. Bell, CA	446
4. Mays Landing,	518
5. Hialeah, FL	424
6. Grand Junction, Co	708
7. Regina, SK	872
8. South Dade, FL	725
9. Corpus Christi, TX	454
10. Paramus, NJ	482

August 28th – Oct 15th

CASHIER Sales Contest

Collectable Cups



SALES TIP:

Collectible cup upgrades include free refills for the life of the cup!!



CASH PRIZE VALUES

Top 25: **WIN \$250**

Top 26-50: **WIN \$100**

Top 51-100 : **WIN \$50**



TOP 10 RESTAURANTS

Win a Sales Booster Pin
for everyone on the team



TOP RESTAURANT

Wins the Sales Booster
Traveling Trophy

*Prizes are subject to payroll tax deductions. Hourly Cast Members with a minimum of \$1,000 in transactions with the highest item/net sales ratio.

All sales contests will be monitored, audited, and subject to disqualification. Cast Member must be employed at time of payout to be eligible.

Winners will be calculated by total collectible cups sold.



a&b moments...

Thursday, September 14th we went to take our son who is almost 2 and a huge fan of Chuck E. Cheese to your Irving, TX location. We live in Grand Prairie and go to our local one on the average of 2-4 times a week. We walked in the door and were greeted by Rhiannon's smiling face! She was so patient in trying to find a shirt in my son's size. As she looked through all of the bins to find the perfect one, she was very personable and informed us of all the shirts and items that may suit our child. We ordered a delicious Philly cheese steak pizza, played games, and took photos with the characters. We stayed and enjoyed the very clean and fun environment. I would like her supervisors and upper management to know what amazing asset you have in Rhiannon. Also the next day Catalina was super sweet and called my wife to confirm our birthday reservations. Rhiannon has an amazing sweet personality and amazing passion for kids. Her above & beyond willingness to help us made us feel so special and that we have been to several locations and never experienced this kind of customer service. That's not saying we have been treated poorly, I'm just saying Rhiannon far exceeds the bar of exceptional customer service! I hope this email reaches the right people and she can get some sort of recognition for her special customer service she brings to your company.

Central Region
Irving, TX #081
RVP Chris Kelly
DM Eric Bargas
GM Catalina Reyes
Cast Member Rhiannon

I went to Grand Junction, CO yesterday with my 3 ½ year old son because he had a doctor's appointment there. After the doctor's appointment, we went to the Chuck E. Cheese's in the Mesa Mall. We were there in the early afternoon; approximately 1:30 PM. We were greeted by two employees there. They both went out of their way to help me and my son and to ensure that we had a good time. I wish that I had taken down their names so I could compliment them individually. I truly appreciate that they cared about our experience and provided such excellent customer service. For example, they talked us through the food options and showed us how the play pass system kiosk works. Furthermore, as we were preparing to leave, one employee asked us whether we wanted to wait a few minutes before leaving so that we could see Chuck E. because he was about to come out and greet children. He came out and waved at my son and was very Friendly. I sincerely appreciated that the employee let us know that Chuck E. was coming out so that my son could see him. The restaurant was very clean, and I was impressed by the electronic play pass system. It's high tech and convenient. It sure beats cumbersome and dirty tokens! The carpeted area of the restaurant with the games was modern looking and well kept. The selection of games was excellent, and clearly serves a broad age range of children, from toddlers to teenagers. I left a 5-star review on google for this Chuck E. Cheese location. I will also leave a 5-star review on yelp. I will definitely go to Chuck E. Cheese again with my son the next time I am in Grand Junction. Please pass my compliment to the staff there.

Western Region
Grand Junction, CO #708
RVP Tim Kerum
DM John Chudzinski
GM Kelly Savage

My family recently evacuated from Florida due to Hurricane Irma. Life has been very uncertain to say the least. With everything going on, we almost forgot my granddaughters birthday. Luckily there was a Chuck E. Cheese across the street from our hotel. I want to acknowledge the people that were working on Saturday, 9/9/17 in the Vestavia Hills location. I apologize, but with everything going on with the hurricane, none of us can remember the lady's name that went above & beyond to make a young girls birthday special. Everyone at that location was polite, professional, and just a joy to be around. There was another lady that worked there that was older than the rest, not sure if she was the manager or not. This wonderful lady went above & beyond to make the kids time there awesome. So please let her know, she really touched all of us that day!

Southeast Region
Birmingham, AL #330
RVP Bill Eich
DM Maurice Chandler
GM Bryan Freeman



anniversaries 5 YEARS

David Goudreau ~ 064
Selena Sanchez ~ 393
Marvin Hammond ~ 648
Terra Hendricks ~ 714
Matthew Jackson ~ 745
Yvette Galindo ~ 862
Yuriko Arenas ~ 862
Melby Vasconcelos ~ 862

10 YEARS

Andrew Cole ~ 310
Alvin Canka ~ 872

15 YEARS

Raymond Morton ~ 118
Christopher Gibson ~ 308
Jessie Ramsdell ~ 420

20+ Years

James Banks
20 Years

I am writing you today to thank you for your wonderful services and friendly atmosphere. I just recently took my 3 year old daughter to Chuck E. Cheese for the first time. I was a bit nervous to take her because she has never been in a setting like this, but I wanted to start her socialization skills because she was starting pre-k soon. I really just want to thank you so much; I have never seen her have this much fun before. She ran from machine to machine, made friends, said she had the best pizza ever, really can't explain the excitement. When we left, she immediately asked when we can return. I share this story because it brought me such joy and I hope it brings you joy; we cannot wait until our next outing to Chuck E. Cheese.

Northeast Region
Staten Island, NY #494
RVP Jim Brawley
DM Daniel De Los Santos
GM Andrea DiChiaro



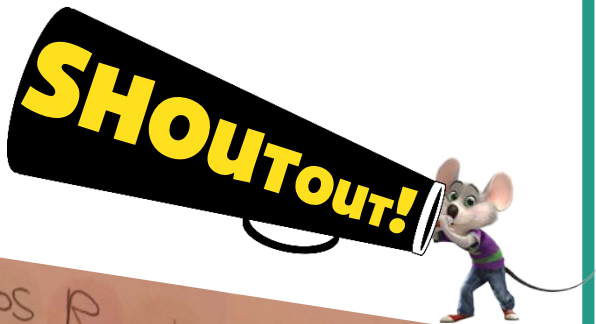
CHUCK E.
LEARNING

mac cheesy LTO



We are 1 week away from the launch of our Q4 LTO – Mac Cheesy!

If there are any training materials or products you have not yet received, please contact your L&D Manager at learning@cecentertainment.com



**Great job team
Bridgeville!**

CONGRATULATIONS!

Introducing our newest Team
2's in location #559 North
Olmsted!

*Tyler Wieland, Myranda Parobek,
Amber Romp, Dontae Hilliard,
Mohammad Yassin*



RISK
MANAGEMENT

Reminder:

All Q3 Safety Inspections are due by the end of next week, September 29th. Please scan and email the completed form to Risk Management at risk@cecentertainment.com



Reminder!

As a quick refresher, please remember for credits and debits:





CHUCK E.
LEARNING

TABLET WORKSHOPS

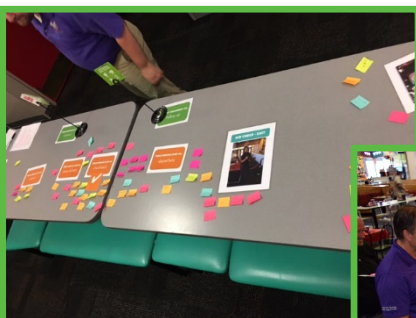
Your L&D Team has been hard at work holding Tablet Workshops!

Stay tuned for a meeting coming your way very soon!



"tablet" is just 'table' with a 't' at the end!"

~ Micah B. Hardt ~



REMEMBER: Guests love to buy but hate to be sold; each suggestion should be genuine and based on their needs!



CHUCK E.
LEARNING



SHOUTOUT!



TABLETS

1. Jersey City, NJ 2.87%
2. Reading, PA 2.83%
3. Bronx, NY 2.83%
4. Dartmouth, MA 2.75%
5. Las Vegas, NV 2.72%

These restaurants are the top 5 locations with tablet sales under 15%. Anyone can use the tablet all day for every guest to get great numbers, but why would you want to do that? Great job to the teams who are using the tablet for true upselling and increasing their sales!

the table stays
green until it is
clean!

~ Randy Forsythe ~





CHUCK E. CHEESE'S

HOT JOBS general manager

704 ~ Tuscaloosa, AL
621 ~ Phoenix, AZ
321 ~ Newark, CA
367 ~ Ladera Heights, CA
393 ~ Moreno Valley, CA
404 ~ San Jose Kooser, CA
117 ~ Kennesaw, GA
602 ~ Conyers, GA
616 ~ Buford, GA
939 ~ Augusta, GA

349 ~ Batavia, IL
688 ~ Arlington Hts, IL
673 ~ Lafayette, IN
665 ~ Olathe, KS
085 ~ Rochester Hills, MI
648 ~ Harlem, NY
385 ~ N. Charleston, SC
579 ~ North Richland Hills, TX
943 ~ Austin, TX
300 ~ Olympia, WA
338 ~ Burlington, WA

tech manager

108 ~ Redwood City, CA
367 ~ Ladera Heights, CA
376 ~ Hemet, CA
393 ~ Moreno Valley, CA
441 ~ San Diego, CA
426 ~ Lakeland, FL
460 ~ St. Petersburg, FL
719 ~ West Orlando, FL
602 ~ Conyers, GA

612 ~ Athens, GA
615 ~ Fayetteville, GA
058 ~ Tinley Park, IL
073 ~ Matteson, IL
610 ~ Covington, LA
471 ~ Newington, NH
547 ~ Mayfield Heights, OH
844 ~ Mississauga, ON

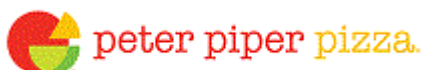
437 ~ Philadelphia, PA
536 ~ Erie, PA
540 ~ Lancaster, PA
663 ~ Johnson City, TN
310 ~ Denton, TX
585 ~ Willowbrook, TX
587 ~ Pasadena, TX
343 ~ Spokane North, WA
344 ~ Spokane Valley, WA

district manager

District Manager

Based in South Carolina

Please visit www.chuckecheese.com/careers to review all open Chuck E. Cheese positions



interested in a peter piper opportunity?

General Manager
General Manager
General Manager

Mesquite, TX #1273
Chandler, AZ #1216
Albuquerque, NM #1255

Please visit www.peterpiperpizza.com to review all open Peter Piper Pizza positions